



Laerdal
helping save lives

ProTech by Laerdal

Comprehensive Support & Exceptional Reliability.
Your simulator. Your training. Always at its best.

ProTech by Laerdal is North America's Premiere Sim Service and Coverage plan. At Laerdal, we recognize the critical role your simulator plays in the success of your operations, and we are all committed to ensuring it performs flawlessly whenever you need it. With ProTech by Laerdal, you can rely on a comprehensive coverage plan backed by a team of experts who get to know you and every detail of your equipment. As a ProTech by Laerdal customer you benefit from:



Minimized Costs



Reduced Downtime



Increased Performance

North America's Premiere Sim Service and Coverage Includes:

✓ Product Coverage

Extend the life of your simulator with comprehensive coverage that ensures reliable performance and peace of mind throughout its lifecycle.

✓ Priority Service

Experience expedited repairs and evaluations, either onsite* or shipped from our repair center within seven business days.

✓ Product Updates

Stay ahead with product updates and modifications. In addition, consumables and key parts are assessed and replaced during service to maintain peak performance.

✓ Periodic Maintenance

Maintain peak performance with annual maintenance checks starting from year 2, ensuring your simulator remains in top condition throughout its lifespan.

✓ Service Check-ins

Stay connected with our team through regular Pulse-Checks. These check-ins help us understand your needs, address concerns, and ensure a successful experience with your ProTech by Laerdal plan.

✓ Premium Support

Access dedicated technical support team for all your technical needs, providing expert assistance and personalized service.

✓ Simulator Installation

Benefit from expert installation services for your new simulator, ensuring a seamless setup and optimal functionality from day one.

✓ Damage Coverage

Guard against accidental damage occurring during proper, intended use and gain added confidence when the unexpected happens.

✓ Loaner Program

Maintain operations with our loaner program, offering temporary equipment to keep your site running smoothly if needed while repairs are underway.

✓ Technology Updates

Keep your simulators at the cutting edge with regular technology updates for instructor computers, SimPads, and tablets. This benefit is included with plan renewals of 3 years or more.

*Some exclusions may apply, continental US only.

ProTech by Laerdal Plan Ordering Information

Experience peace of mind with flexible coverage options!

New Plans:

New plans have options available with convenient 3-year & 5-year terms.

Extension Options:

Renew for 1 to 5 years, with a total coverage up to 8 years beyond the 1-year original warranty.

ProTech by Laerdal coverage is available for the following products:



Nursing Anne
Simulator



Nursing Anne
Simulator Male



Nursing Anne
Simulator Geriatric



SimMan 3G



SimMan 3G Trauma



SimMan 3G Plus



SimMan ALS



SimMan Critical Care



SimMan Essential



SimMan Essential
Bleeding



SimMom



MamaAnne



SimNewB



SimBaby



SimBaby Trach



SimJunior

For more information, visit [Laerdal.com](https://www.laerdal.com)

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