



Laerdal

helping save lives



Going further together- Your SimCapture path to success

Providing a superior customer experience is a top priority at Laerdal. That's why we ensure you have an experienced team behind you to help you achieve your goals and improve patient outcomes.



Your Territory Manager, SimCapture Sales Specialist, and Solutions Architect work with you to gain a deep understanding of your program's needs and design the best-fit solution to meet those needs.



Your Customer Success Specialist is your go-to person for all things Laerdal post-sale. They're here to help you achieve your program objectives, maximize your ROI, and have a positive customer experience.



Your Project Team includes your Project Manager, AV Foreman, Implementation Specialist, Field Service Engineer, and Network Specialist, who are ready to ensure a seamless installation of your solution.



Your Education Specialist will conduct thorough training to prepare you for testing during installation and set you up with the competence and confidence you'll need for continued success moving forward.



Your Impact Manager is your SimCapture guide-by-the-side, helping you align the system to your workflows and leverage your data to meet your training goals and improve program outcomes.



The Help Desk will always be there to support your technical troubleshooting needs, providing peace of mind that any issues will be resolved quickly to keep your system up and running when you need it.

How do we get there?



Discovery & Solution Design

Understanding your needs and designing a tailor-made solution to meet them

01



Implementation & Onboarding

Installing and configuring your solution to your desired workflows and requirements

02



Education & Adoption

Preparing you to utilize your solution to its full potential to achieve better program outcomes

03



Continued Success & Support

Helping support your evolving needs and ensuring a seamless customer experience

04

About SimCapture

SimCapture is a comprehensive cloud-based solution for the capture and management of healthcare simulation-based training.

SCAN TO
LEARN
MORE!

